#### **MISSION**

The mission of the Department of Transportation is to provide the highest quality public transit service by moving people in a cost effective, safe and user friendly manner that maintains and attracts residents, businesses and visitors to the city as part of a metro Detroit intermodal transportation system, thereby benefiting the City's economic vitality.

### **DESCRIPTION**

The Department of Transportation operates the bus system in the City of Detroit with a fleet of 527 coaches.

D-DOT is the largest transit provider in the State of Michigan, operating over 1,324 miles of routes, and vehicles traveling 20,000,000 miles annually.

The Department operates three light repair garages and terminals as well as a facility dedicated for major overhauls.

Additionally, the Department operates a light rail antique trolley line, which services the Central Business District

### CORE SERVICES

Neighborhood Stabilization – D-DOT will support neighborhood stabilization and improvement through its capital programs of bus and facility replacement and improvement, new bus stop amenities, and passenger transit centers that service neighborhoods and the central business district of Detroit.

### **MAJOR INITATIVES**

Emphasis will be placed on increasing customer satisfaction with the services we provide to the public. This will be

accomplished by providing a more reliable fleet of vehicles, providing additional training to the D-DOT workforce, complying with the mandates of the Americans with Disabilities Act, and improving security and safety on the buses.

### PLANNING FOR THE FUTURE

D-DOT plans for the future are shaped by the Five-Year Capital Plan published by the Budget Department as part of the City's Biennial Proposed Five-Year Capital Agenda. The current D-DOT Five-Year Capital Plan projects over \$400 million in Federal and State grant appropriations with funding sources of 80 percent from the Federal government and 20 percent from the State and/or City.

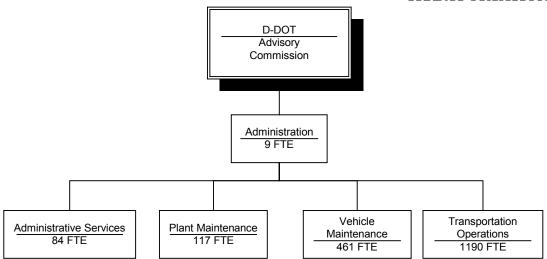
Capital items included in this planning document reflect eligible projects as defined by Federal and State guidelines. The Federal Transportation Equity Act for the 21<sup>st</sup> Century (TEA-21) regulations require the development of an approved multi-year Transportation **Improvement** Program (T.I.P.). A T.I.P. project submittal is developed on the basis of fiscal constraints. D-DOT participates in the development of the City of Detroit Capital Agenda and submits same to reflect the same TEA-21 fiscal year (as adopted by the SEMCOG Executive Committee's most recent actions). Projects planned for subsequent fiscal years will be updated for inclusion in the T.I.P. in subsequent fiscal years.

As D-DOT nears completion of its current bus fleet replacement schedule, the new 5-year emphasis will be to divert capital funding opportunities toward those activities which will stabilize its facility infrastructure, provide enhancements to programs and services which will benefit the customer and look to expansion operations.

This strategy is based on the following assumptions: (1) Federal, state and local capital funding resources will remain, minimally, at status quo or decrease slightly in coming fiscal years; (2) TEA-21 reauthorization in FY "3 may provide opportunity for special appropriations and specific annual Congressional project support; (3) Farebox revenues will increase marginally; (4) Innovative coordinated modes of travel in the downtown area will become adopted policy; and (5) A dedicated transportation funding for public transit will not be immediately available to support service expansion.

This strategy does not preclude increasing the current linehaul fleet and service to accommodate feasible expansion based on local ridership needs; as well as to increase the service frequency and relieve passengers of overcrowded conditions and long waits.

The City of Detroit's continued support is duly recognized as the only local contributor to this region's largest public transit carrier serving over 80 percent of southeast Michigan's transit ridership. The City's continued support is imperative to maintain and improve public transportation services for the citizens of Detroit. Reliable public transportation is a basic necessity and component affecting the quality of life for residents of Detroit and the metropolitan area. D-DOT is doing what it can, within its means, given the uncertain Federal and State funding environment, to provide a service on which customers can depend. The capital needs of D-DOT play an integral role in achieving these goals and objectives.



### PERFORMANCE GOALS, MEASURES AND TARGETS

Goals:	1999-00	2000-01	2001-02
Measures	Actual	Projection	Target
Provide efficient, cost effective, safe, well-maintained,			
reliable, customer-driven transportation service:			
Maintain a cost effectiveness rating (operating expense/			
passenger mile) at or below the national average of \$0.54	\$0.71	\$0.64	\$0.64
Provide a quality work environment that encourages			
improved employee performance, productivity and			
development:			
Ratio of actual to budgeted full time employees	95%	95%	95%
Identify and capture all available transit funding to			
reduce dependency on the City's General Fund:			
City funding percent of total revenue	36%	37%	45%
Support business development by providing			
transportation services to Detroit cultural events, areas			
of employment and commerce and by soliciting/			
patronizing emerging or established businesses:			
Firms certified as DBE (Disadvantaged			
Business Enterprises)	112	130	140

### **EXPENDITURES**

	1999-00 2001-02				2001-02				
	Actual		2000-01		Mayor's			Variance	Variance
		Expense		Redbook		Budget Rec			Percent
Salary & Wages	\$	72,116,048	\$	68,911,753	\$	69,299,522	\$	387,769	1%
Employee Benefits		37,020,950		38,393,334		41,403,788		3,010,454	8%
Prof/Contractual		11,150,412		10,350,675		11,813,499		1,462,824	14%
Operating Supplies		17,413,957		9,021,793		10,375,301		1,353,508	15%
Operating Services		28,761,754		30,331,038		30,988,726		657,688	2%
Capital Equipment		7,179,290		20,500		87,300		66,800	326%
Capital Outlays		1,420,341		1,000,000		1,700,000		700,000	0%
Fixed Charges		-		3,302,000		3,298,910		(3,090)	0%
Other Expenses		5,256,463		11,348,607		12,039,700		691,093	6%
TOTAL	\$	180,319,215	\$	172,679,700	\$	181,006,746	\$	8,327,046	5%
POSITIONS		1871		1861		1861		0	0%

### REVENUES

	1999-00		2001-02		
	Actual	2000-01	Mayor's	Variance	Variance
	Revenue	Redbook	Budget Rec		Percent
Rev from Use of Assets	\$ 750,735	\$ 1,471,000	\$ 1,463,000	\$ (8,000)	-1%
Grants/Shared Taxes	17,817,390	-	-	-	0%
Sales & Charges	86,441,666	85,431,816	88,921,025	3,489,209	4%
Contrib/Transfers	69,529,216	84,751,884	90,597,721	5,845,837	7%
Miscellaneous	106,715	1,025,000	25,000	(1,000,000)	-98%
TOTAL	\$ 174,645,722	\$ 172,679,700	\$ 181,006,746	\$ 8,327,046	5%